

CANCELLATION POLICY

Canceling An Appointment

Please contact Circadian Rejuvenation Med Spa via phone (980) 220-3361 or email medspa@circadianrejuvenation.com **AT LEAST** 24 hours prior to your scheduled appointment date and time to avoid cancellation fees*.

*Cancellation is required 24 hours prior to appointment; failure to cancel within the required time will result in a fee of **\$35.00** being charged to the credit card on file. A No Show is considered failure to cancel or failure to show for a scheduled appointment, a fee for **\$75.00** will be applied to the credit card on file.

No Shows and Late Cancellations (-24 hours)

Initially, clients who schedule an appointment and simply **DO NOT** show up or cancel within the allotted timeframe of 24 hours will be required to leave a deposit of half (50%) of their scheduled session total in order to reschedule their next appointment.

Client's who prepaid for Package Deals

Clients who have prepaid for package deals who are no shows or have late cancellations for their scheduled appointments will **automatically** forfeit the service from the package. Clients have 1 year from the purchase date of the package to use the services. All packages purchased cannot be shared or transferred to another individual. If a package is purchased and the individual cannot use it in a rare case please contact us and we will consider exceptions.

New Clients

If a new client fails to cancel or reschedule their appointment date within the 24-hour timeframe they will forfeit **ALL** limited-time pricing offers, monthly special promotions, discounts or coupons.

We reserve the right to refuse appointments to any client who has demonstrated disregard of our cancellation policy.

I understand the cancellation policy and agree to the terms

Client Signature _____

Client Name (Please Print) _____

Date _____